

QUALITY POLICY

VitrA Karo is the pioneer of the creative, innovative, quality product and service. Within the direction of this objective,

The most advance technology is applied in the design and production of the products, and most contemporary methods are followed.

The customer requirements are met **punctually on time with the most reasonable costs and without making any concessions from our aesthetic concerns.**

The **human to health and respect environment** are always given particular importance thereto both in respect of production process and product specifications.

Requirements of the Quality Management System aiming to raise the Product and Service Quality to the maximum level are fulfilled and their effectiveness is improved on continuous basis.

Customer satisfaction and product quality are ensured by complying with **national and international standards and fulfilling the applicable requirements.**

We believe that a production at required standards will be maintained forever without any concession from the understanding of quality at all under any circumstances through a team spirit of our colleagues having adopted the same principles and objectives.

Musa YILMAZ
Plants Director